**SCHEDULE 2**

Statutory dispute resolution procedures

**Part 1**

Dismissal and disciplinary procedures

**Chapter 1**

Standard procedure

Step 1: statement of grounds for action and invitation to meeting

1 (1) The employer must set out in writing the employee’s alleged conduct or characteristics, or other circumstances, which lead him to contemplate dismissing or taking disciplinary action against the employee.

1 (2) The employer must send the statement or a copy of it to the employee and invite the employee to attend a meeting to discuss the matter.

Step 2: meeting

2 (1) The meeting must take place before action is taken, except in the case where the disciplinary action consists of suspension.

2 (2) The meeting must not take place unless—

(a)the employer has informed the employee what the basis was for including in the statement under paragraph 1(1) the ground or grounds given in it, and

(b) the employee has had a reasonable opportunity to consider his response to that information.

2 (3) The employee must take all reasonable steps to attend the meeting.

2 (4) After the meeting, the employer must inform the employee of his decision and notify him of the right to appeal against the decision if he is not satisfied with it.

Step 3: appeal

3 (1) If the employee does wish to appeal, he must inform the employer.

3 (2) If the employee informs the employer of his wish to appeal, the employer must invite him to attend a further meeting.

3 (3) The employee must take all reasonable steps to attend the meeting.

3 (4) The appeal meeting need not take place before the dismissal or disciplinary action takes effect.

3 (5) After the appeal meeting, the employer must inform the employee of his final decision.

**Chapter 2**

Modified procedure

Step 1: statement of grounds for action

4 The employer must—

(a) set out in writing—

(i) the employee’s alleged misconduct which has led to the dismissal,

(ii) what the basis was for thinking at the time of the dismissal that the employee was guilty of the alleged misconduct, and

(iii) the employee’s right to appeal against dismissal, and

(b) send the statement or a copy of it to the employee.

Step 2: appeal

5 (1) If the employee does wish to appeal, he must inform the employer.

5 (2) If the employee informs the employer of his wish to appeal, the employer must invite him to attend a meeting.

5 (3) The employee must take all reasonable steps to attend the meeting.

5 (4) After the appeal meeting, the employer must inform the employee of his final decision.

**Part 2**

Grievance procedures

**Chapter 1**

Standard procedure

Step 1: statement of grievance

6 The employee must set out the grievance in writing and send the statement or a copy of it to the employer.

Step 2: meeting

7 (1) The employer must invite the employee to attend a meeting to discuss the grievance.

7 (2) The meeting must not take place unless—

(a) the employee has informed the employer what the basis for the grievance was when he made the statement under paragraph 6, and

(b) the employer has had a reasonable opportunity to consider his response to that information.

7 (3) The employee must take all reasonable steps to attend the meeting.

7 (4) After the meeting, the employer must inform the employee of his decision as to his response to the grievance and notify him of the right to appeal against the decision if he is not satisfied with it.

Step 3: appeal

8 (1) If the employee does wish to appeal, he must inform the employer.

8 (2) If the employee informs the employer of his wish to appeal, the employer must invite him to attend a further meeting.

8 (3)The employee must take all reasonable steps to attend the meeting.

8 (4)After the appeal meeting, the employer must inform the employee of his final decision.

**Chapter 2**

Modified procedure

Step 1: statement of grievance

9 The employee must—

(a) set out in writing—

(i) the grievance, and

(ii) the basis for it, and

(b) send the statement or a copy of it to the employer.

Step 2: response

10 The employer must set out his response in writing and send the statement or a copy of it to the employee.

**Part 3**

General requirements

Introductory

11 The following requirements apply to each of the procedures set out above (so far as applicable).

Timetable

12 Each step and action under the procedure must be taken without unreasonable delay.

Meetings

13 (1) Timing and location of meetings must be reasonable.

13 (2)Meetings must be conducted in a manner that enables both employer and employee to explain their cases.

13 (3)In the case of appeal meetings which are not the first meeting, the employer should, as far as is reasonably practicable, be represented by a more senior manager than attended the first meeting (unless the most senior manager attended that meeting).

**Part 4**

Supplementary

Status of meetings

14 A meeting held for the purposes of this Schedule is a hearing for the purposes of section 13(4) and (5) of the Employment Relations Act 1999 (c. 26) (definition of “disciplinary hearing” and “grievance hearing” in relation to the right to be accompanied under section 10 of that Act).

Scope of grievance procedures

15 (1) The procedures set out in Part 2 are only applicable to matters raised by an employee with his employer as a grievance.

15 (2) Accordingly, those procedures are only applicable to the kind of disclosure dealt with in Part 4A of the Employment Rights Act 1996 (c. 18) (protected disclosures of information) if information is disclosed by an employee to his employer in circumstances where—

(a) the information relates to a matter which the employee could raise as a grievance with his employer, and

(b) it is the intention of the employee that the disclosure should constitute the raising of the matter with his employer as a grievance.